

JOHN M. WILKS
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PROFESSIONAL SUMMARY

Over 10 years of Supply Chain operations experience in the retail industry. Highly experienced in the transportation field. Successfully managed carrier relations, including, but not limited to, procurement and establishing performance metrics. Streamlined various routing processes, resulting in significant savings, by implementing best practices. Knowledgeable in the area of TMS transitioning. Managed trailer and yard tractor fleet sizing, effectively leading to cost avoidance by establishing performance enhancements. Strong communication skill set relating to daily interaction with DC and Store Operations Management, carriers and third-party vendors. Seeking a Managerial position to contribute strong background in Supply Chain operations, along with unique drive for excellence and overall success.

EDUCATION

THE OHIO STATE UNIVERSITY Columbus, Ohio
Bachelor of Science in Business Administration
Double Major in Transportation & Logistics and Operations Management

PROFESSIONAL MEMBERSHIPS

Council of Supply Chain Management Professionals
Alpha Kappa Psi (business fraternity)

PROFESSIONAL EXPERIENCE

BIG LOTS, INC., Columbus, OH **2002 to 2011**
Outbound Transportation Supervisor/Operations Analyst

Responsibilities as Operations Analyst – similar functions as Supervisor: title change due to restructuring
Aided in outsourcing of inbound & outbound transportation - \$5M annual savings
Participated in reduction of dedicated fleet & bid out to new providers - \$7.5M annual savings
Oversaw transition of outbound carriers to EDI transactions for store deliveries

- Established metrics related to accuracy and timeliness
- Developed tracking reports for the company and carriers
- Led multiple conference calls establishing company requirements

Established seamless transition of Transportation Management System

- Merged prior processes to accommodate departmental needs into go-forward routing requirements
- Established requirement guidelines for Information Technology
- Developed test scripts covering all potential business needs for transportation, the DCs and stores
- Managed parallel testing

Managed outbound transportation for a Fortune 500 retailer

- Responsible for 5 General Merchandise DCs and 1 Furniture DC
- Reported to General Manager of Domestic Transportation
- Directed 10 associates, 8 supporting staff, and 3rd Party Logistics Providers
- Reduced headcount in multiple areas resulting in \$75,000 in annual savings

Managed carrier procurement and service for direct to store deliveries

- Responsible for finding carriers, obtaining rate quotes, and developing tariffs
- Established service metrics and reports for monitoring performance
- Ensured adequate capacity to meet peak quarter needs

Developed transportation budgets for multiple DCs

- Used KPIs such as cost per carton and miles per carton
- Established backhaul estimates
- Determined mileage guarantees with dedicated carriers

Responsible for managing the trailer fleet and yard hostlers

- Administered maintenance and licensing needs for over 1300 company owned trailers
- Developed fleet sizing needs for each DC
- Oversaw maintenance for 22 yard hostlers
- Aided in determining service providers

Major Projects/Achievements

- Developed and managed new store process
- Managed transportation for all high profile buyouts
- Established cross docking process - \$1.7M annual savings
- Created a process to increase routing efficiency for a DC - \$100,000 annual savings
- Participated in collaborative routing process utilizing VICS - \$21,000 annual savings
- Managed the sale of 400 trailers resulting in significant capital
- Presented at multiple Core Carrier Conferences

BIG LOTS, INC., Columbus, OH
Routing Analyst

2000 to 2002

Audited routes developed by 3rd Party Logistics Provider

- Ensured proper loading and delivery planning for DCs and stores
- Validated all allocated cartons and cube were completely accounted
- Encompassed four regional DCs, and a network of 1200 stores, nationwide
- Managed ship schedules for all DCs/Stores within the AS/400 system

Major Projects/Achievements

- Implemented routing processes to achieve optimal trailer utilization
- Developed load and delivery plan schedule that eliminated delivery delays centered around store inventories
- Oversaw the implementation of outbound routing processes for newly established DC

INTERNSHIPS

WALGREENS

2000

- Interned and employed as Assistant Manager

TOYS R US

1998

- Distribution Management

UPS

1997

- Time Study Analysis leading to the optimization of routes and advising drivers of the most efficient delivery techniques

ADDITIONAL INFORMATION

Knowledge in AS/400 Yard and Warehouse Management, Microsoft Word, Excel, and PowerPoint, PC Miler, MapPoint, Oracle (TMS), Kronos

AVAILABILITY

With proper notice.

REFERENCES

Available upon request