

VITINA M. GUCCIONE
266 North High St
Canal Winchester, Ohio 43110
614 / 572.7225

QUALIFICATIONS

- 18 years of comprehensive experience in **Warehouse Operations, Distribution, Transportation and Logistics Management** for e-commerce, grocery and hard lines operations
- Adept at leading productivity improvement
- Significant ability to collaborate with a team to produce desired results based upon corporate goals
- Expertise in applying customer service strategies to successfully build relationships with FORTUNE 500 clientele
- Highly adept at developing innovative problem-solving techniques
- Excellent interpersonal communication skills required to interface with clients and colleagues at all corporate levels
- Well versed in analyzing sales data and writing detailed reports to communicate statistics and forecasts to upper management
- Extensive experience with multiple WM systems such as GDS, PKMS, & Red Prairie

**PROFESSIONAL
EXPERIENCE**

Wal-Mart DC 6068
Manager

Sanger, Texas
September 2010 - Present

- Identify areas of congestion in order to flow product
- Recently completed a project in saving DC6068 \$750,000 in payroll savings this fiscal year
- Improve the online Put To Lite area in order to increase order-filling production
- Improve freight flow from Receiving dock to Put area to increase thru put

TMS Consulting
Senior Consultant – Multiple Contracts

Nationwide
2006 - 2010

- Worked with clients to identify areas of opportunity within the operations
- Wrote process improvements to resolve operational issues
- Oversaw warehouse operations to identify process flow improvements
- Identify areas of opportunity with costs involving the operation
- Manage work flow from office to floor operations

Simos Solutions
Manager (Contract)

Ellwood, Illinois
April, 2007 – November 2007

- Create processes for Inventory Control
- Create processes for Inbound Operation
- Oversee all warehouse operations with regards to inventory from receipt to ship
- Create liquidation processes
- Create Project Plan and Process Flow Charts
- Responsible for Peak Planning
- Responsible for staying within budget throughout the start up

Exel Logistics – Toys R Us

**Columbus, Ohio
2006 – 2007**

Operations Manager (Contract)

- Implemented all processes and procedures for Inbound, Inventory Control, and Replenishment operations; including SOP's for returns and damages for warehouse start up
- Designed and executed all training classes for Operations Managers, Supervisors, and Associates in Building Two of the operation
- Worked closely with Toys R Us (TRU) on merchandise tracking from the rail to the warehouse
- Designed a cross dock operation to effectively expedite merchandise to customers
- Responsible for peak planning in multiple areas
- Oversaw warehouse transfer processes
- Implemented and executed cost saving processes for bringing in merchandise on containers
- Instrumental in setting up PKMS processes for inventory flow, slotting, new SKU set up, and production utilization
- Designed teams to perform PI prep and assisted in establishing PI processes for the warehouse to ensure accuracy for TRU inventory
- Established communication processes for the management team to ensure communication between departments throughout the start-up and into the peak season

FED EX HOME DELIVERY

**Columbus, Ohio and Clarksburg, West Virginia
2004-2006**

Senior Manager

- Responsible for ensuring packages are unloaded from Fed Ex Ground trailers and routed correctly by package handlers
- Responsible for designing 33 Contractor routes and adjusting stops/areas when volume increases
- Recruit & train temp drivers and supplemental drivers for peak season
- Perform contract signings for Contractors
- Write and execute evaluations for P&D Service Managers and Dock Managers
- Develop annual budget for terminal

WAL-MART DISTRIBUTION CENTER

**Washington Courthouse, Ohio
2001-2004**

Freezer/Dairy/Deli Operations Manager

- Managed 50+ associates in this 950,000 sq. ft Grocery Distribution Center and training on equipment, procedures and company policies
- Established strong relationships with vendors like General Mill, Kraft, Sarah Lee, Lipton/Unilever
- Created both long and short term staffing plans
- Wrote employee evaluations and commendations and handled disciplinary actions
- Employ advanced research and troubleshooting skills to manage all facets of receiving
- Incorporate damage control and cold-chain compliance measures to maintain a high level of quality assurance
- Managed Central Receiving Office, troubleshooting and resolving problems that arise during the processing of drivers and paperwork
- Served as the liaison to Wal-Mart grocery stores, performing professional customer services by resolving problems
- Promoted to this position following success in heading start-up operations and third party logistics relations with Walmart.com

WAL-MART.COM

**Columbus, Ohio
1999-2001**

Third Party Logistics

- Served as the liaison to all senior management staff (Floor Managers to Executives) of Airborne Logistics (ALS), the local company contracted to perform local storage and

freight services for California-based Walmart.com

- Started with an empty 450,000 sq ft warehouse and given responsibility of setting up merchandise profiling; researched competitor's Internet sites to understand what consumers were buying and composed reports advising what merchandise should be sold in what quantities and why
- Managed all shipping and receiving, quality assurance, customer service, inventory control, financials, full-time staffing, and the coordination of temporary staffing for peak times
- Researched and selected an effective security system when jewelry was added to website
- Monitored inventory for quality assurance and customer satisfaction
- Projected sales, reporting previous year's sales and analyzing data to develop sales forecasts
- Responsible for returning overstock and damaged products to vendors, developing excellent relations with large suppliers such as Mattel and Hasbro, among others
- Performed time studies for associates to determine the proper work measurement for a particular task or job within the warehouse

EDUCATION

Kaplan University

Bachelor of Science in Business Administration

2001

ADDITIONAL QUALIFICATIONS

- **SAP**
- **Red Prairie**
- **LEAN**
- **Black Belt Six Sigma**