

FELIX FIGUEROA

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A Versatile Operations Leader Who Delivers Plant Performance Solutions

EXECUTIVE SUMMARY

A versatile and solutions-focused plant facility operations leader with a verifiable performance record of success in plant operations leadership, project/P&L management, JIT/Lean manufacturing, inventory control, plant safety, TQM/5S/KPI/OEE, regulatory compliance, OSHA standards, preventative maintenance, and production scheduling. Utilizes polished interpersonal skills to manage relationships with vendors, suppliers, and customers. Proven ability to lead high-performing teams. A forward-thinking leader who excels at consistently driving operational productivity, efficiency, safety, and quality, as well as delivers objectives for high-performance organizations.

WORK HISTORY HIGHLIGHTS

MOHAWK INDUSTRIES, INC.

www.mohawkindustries.com

Plant Manager, Johnstown, Ohio, 2015-2017

Production Operations Manager, Torrington, Connecticut, 2006-2014

Plant Operations Leadership

- Held complete oversight for two 24/7 operations and responsibility for 189,000-square-foot, 55-employee facility over ten-year career
- Directed total manufacturing responsibilities for 160,000-square-foot, 24/6 operation
- Executed plant productivity strategy, implemented quality improvement systems, delivered employee safety training, oversaw inventory control costs, resolved performance management issues, and coordinated capital project management assignments
- Assigned to turn around mission-critical plant operations in less than a year, improving plant performance from \$1,000,000 loss to \$1,000,000 in profit

Process Improvement Contributions

- Implemented inventory control system within six-month period, quickly reducing plant material count errors, cutting report time by 75%, and improving production accuracy to 99%
- Implemented innovative plant programs and quality management systems in less than a year, dramatically improving plant operational efficiency from 60% to 90%
- Slashed labor by 25% per shift over four-month period by implementing PAC system

Workforce Management Performance

- Routinely interviewed new applicants and launched staffing events to ensure available pipeline of qualified candidates for plant contingency demands
- Supervised one supervisor, six department heads, and 40 plant employees. Designed workforce engagement programs and lifted employee morale. Increased employee satisfaction rating from 20% to 90% in one-year period
- Reduced plant labor costs in three-month timeframe by maximizing employee work shifts and improving square yard per labor hour by 40%
- Implemented proactive safety prevention plan and culture to decrease OSHA violations, reducing number of occurrences from 15 to two in one year

ADDITIONAL EXPERIENCE

Production Supervisor, Torrington, Connecticut, 2001-2006

- Trained and developed hourly employees, assigned work, and ensured achievement of completion deadlines
- Developed appropriate metrics for employee performance monitoring to evaluate and continuously improve staff and production
- Maintained shift reports and records
- Verified employee hours in Kronos
- Initiated new employee hiring process
- Continuously improved all production methods while adhering to safety procedures
- Oversaw performance measures on all shifts, resulting in OEE increase of 33% on all lines by retraining and cross-training operators as well as leading to more skilled and flexible workforce
- Encouraged optimally safe work environment through innovative safety training for all employees and by promoting application of new safety standards

CERTIFICATIONS

OSHA 10-Hour Training, Torrington, Connecticut
Safety Master Trainer, Dalton, Georgia

PROFESSIONAL DEVELOPMENT

Leadership Training, Dallas, Texas
Leadership Training, Pompton Plains, New Jersey

COMPUTER SKILLS

Microsoft Excel, Word; AS/400; PAC System; Kronos

EDUCATION

Associate in Business Management
McKinley College, Fort Collins, Colorado
2014 to Present