

Randall Johnson

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Warehouse Manager with 3 years of experience and a unique understanding of technical and customer issues. Demonstrated success mastering complex systems, using metrics to improve safety and efficiencies, and improve customer relationships.

Showcase Skills

- Equipment Operation
- Procedural Management
- Data Entry
- Warehouse Management Systems
- Employee Supervision
- Safety Improvement
- Customer Service
- Employee Training
- Equipment Repair
- Microsoft applications
- Project Management
- Metric Development

Career History

Keller Logistics, Whitehall, Ohio

Promoted from shipping clerk to direct the warehousing team and manage shipment, picking, and staging processes at a 130,000-square-foot warehouse.

Facility Manager

November 2017-March 2019

Key Accomplishments

- Boosted productivity of shipment coordination and staging by readily assisting employees on the floor
- Improved client relationships by shortening turnaround on orders
- Enhanced operations and improved shipment accuracy through a daily warehouse audit and walk-around to resolve problems with adherence to storage guidelines
- Improved communication with transportation, warehouse, management, co-workers, and customers through a review of procedures and focus on closing gaps

Shipping Clerk**May-November 2017****Key Accomplishments**

- Developed a training program to help employees learn new positions more quickly
- Learned the needed supply-chain software on my own within one month of hiring
- Fixed technical issues with the forklifts, each time saving the company \$400+ in service calls

Shottsy Arts**Finance and Inventory Manager****January 2013-May 2017**

I managed the storage, transport, presentation, and sales transactions for 200+ arts-and-crafts items at 8-14 large, regional trade shows per year.

Key Accomplishments

- Developed appraisal and purchase procedures to speed up transactions, resulting in a 20% increase in sales per show
- Designed a pricing schedule to resolve discrepancies
- Formalized inventory tracking system, resulting in increased sales
- Designed and constructed a new display system to more effectively showcase hundreds of items and facilitate their packing and transport more safely
- Repaired the transportation van on numerous occasions, saving thousands in service costs

Innotrac, Grove City, Ohio**Inventory Team Lead****June 2014-September 2015**

Managed inventory reconciliation and tracked inventory in a 500,000-square-foot facility.

- Improved accuracy of RF scanning to save time and increase revenue
- Increased my ability to assist the operation by earning my certification to use the forklift, pallet jack, and turret truck

Previous Experience (Retail Operations) 2004-2014

- Assistant Manager, Joseph A. Banks-Columbus, Ohio
- Store Manager, Gold Buyers at the Mall – Columbus, OH
- Closing Manager, National Tire and Battery – Columbus, OH
- Assistant Store Manager, AutoZone – Greensburg, IN
- Assistant Store Manager, Advance Auto Parts – Shelbyville, IN

Key Retail Accomplishments:

- Improved customer retention through personal service
- Used technical knowledge to repair equipment and complete technical tasks to save time and dollars
- Identified and corrected safety and procedural issues involving sales transactions, inventory, and customer service

Education and Training

Hondros College of Business, Columbus, Ohio (Real Estate)

Lincoln College of Technology, Indianapolis (Automotive Technology)

Certifications:

Forklift Operator

Pallet Jack Operator

Turret Truck Operator

OSHA 10

CPR and First Aid

“Train the Trainer,” through Crown Equipment Corporation